

Digital Innovations in Nursing in the
Community Webinar
SUMMARY

Friday 10 December 2021
1.30pm – 5pm
Via Zoom

Thank you to our sponsors:



Welcome and Introduction

Dr Crystal Oldman CBE, ON, RN, RHV, Chief Executive, The QNI

- Thank you to Teva and Allocate our two sponsors
- The links between community nursing and adult social care in the home are really critical. We talk about being able to see patient records and how good it is that we have links today with NHSX focusing on exactly that sector.
- We're going to revise our Nursing in the Digital Age and we will be asking you some questions.



The QNI Mantra:

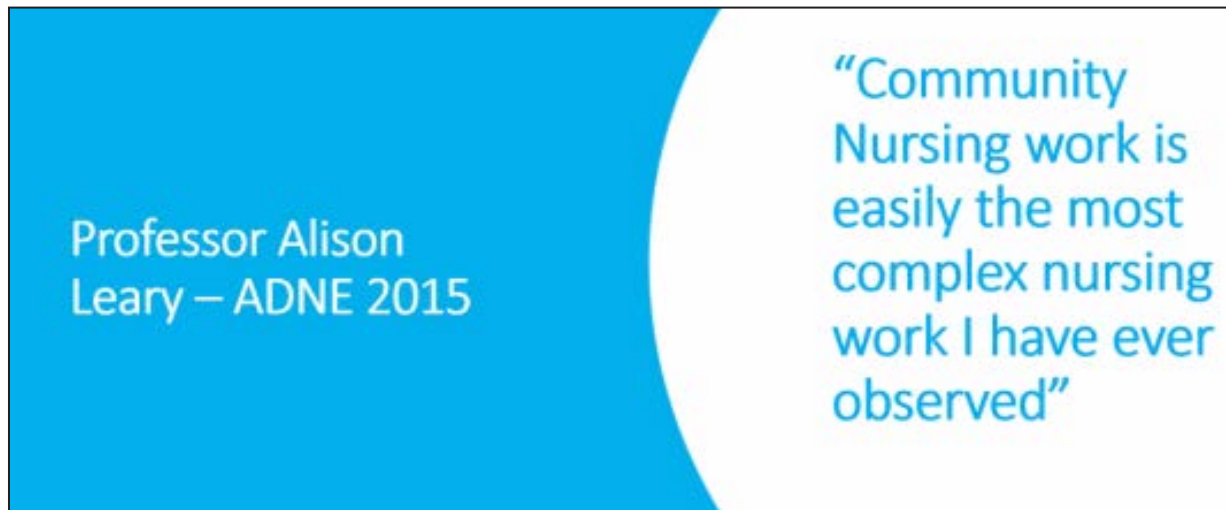
**“Be at the table or
you will be on the
menu”**



1. eCommunity: The need for community scheduling software

Caroline Cozier, Senior Product Manager, Allocate

- There's so many extra factors to take into consideration, matching staff skills, geography challenges to name a few - it's been overlooked.
- The need for community nursing software: demand for care is increasing, coupled with that, the staff supply is decreasing at a worrying rate.



1. eCommunity: The need for community scheduling software

Caroline Cozier, Senior Product Manager, Allocate

Caseload Management within Community Nursing is intensifying

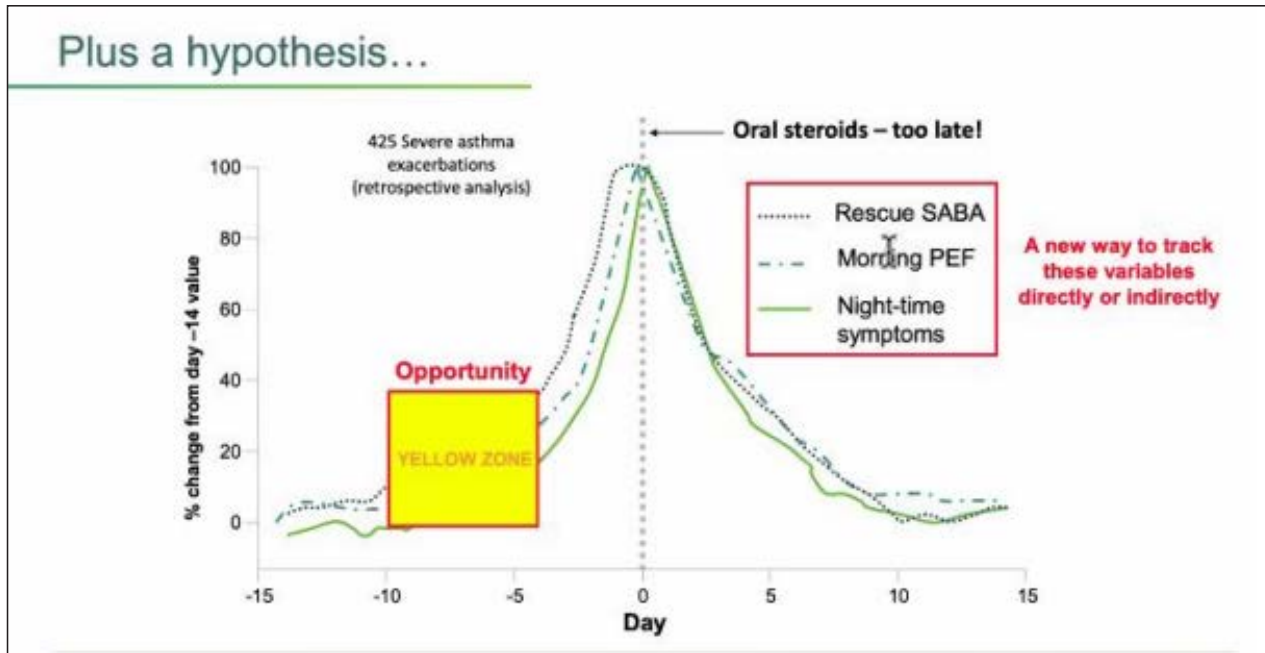


The Gap between Capacity and Demand is Increasing



2. Digital Pharmaceuticals: A Case Study

Mark Milton-Edwards, Head of Health Solutions, Digital Health, TEVA
Elisa Rainford, Brand Manager, Teva UK Limited



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BioStats and/or AI/ML? Interventional or Observational?

- Classically we establish our stats plan *a priori*
- 'endpoints' are our hypothesis
- we intervene to prove our significant effect and hence the value of our intervention/output
- Shift to watch/observe & analyze to identify detailed 'patterns' not easily described in advance
- Possibly better suited to RWE
- Complex, chaotic, remote, etc.

Traditional Learning




Machina Learning











3. Adult Social Care Digitisation

Emma Harris, Assistant Director of Programmes, Digitising Social Care, NHSX

Jane Brightman, Senior Programme Manager Digitising Social Care, NHSX

Progress so far


 <p>Published updated connectivity guidance for care providers</p>	 <p>Negotiated discounted telecom offers for care homes</p>	 <p>Accelerated NHSmail onboarding to more than 14,000 care settings</p>	 <p>Supported the launch of the Data Strategy for Health and Social Care</p>
 <p>Distributed 11,000 data enabled iPads to care settings</p>	 <p>Enabled GP Connect and Proxy Access for care providers</p>	 <p>Launched digital skills evidence review with IPSOS Mori and Skills for Care</p>	 <p>Launched caretech evidence review with IPSOS Mori and Institute for Public Care</p>

The Department of Health and Social Care White Paper [People at the Heart of Care](#) which sets out the 10-year vision for adult social care, and the plans for the next 3 years.

Within this is a commitment to **invest at least £150m** in digitising the social care sector and in supporting people to live independently through the use of technology.

Putting people at the heart of care, means putting them at the heart of technology and digital transformation. It means supporting them to purchase and use the technology that best supports their goals, and helping people to live their lives as they want.



3. Adult Social Care Digitisation

Emma Harris, Assistant Director of Programmes, Digitising Social Care, NHSX

Jane Brightman, Senior Programme Manager Digitising Social Care, NHSX

Investment to drive digitisation



£150 million over 3 years



Launch scheme to test care technologies



80% care providers with digitised care records



Support for basic infrastructure



Digital learning offer

Delivery approach



Evidence Building and Communication



Implementation Support



Market Assurance



Standards and Regulation



Skills and Networks

4. Nursing in the Digital Age update

Dr Crystal Oldman CBE, QN, RN, RHV, Chief Executive, The QNI

- QNI's 'Nursing in the Digital Age' report (2018) found there are 67 differently named IT systems currently being used in the community healthcare; 41 % of NHS Trusts do not use telehealth systems; 29% of community nurses are still working largely with paper based systems
- Professor Alison Leary to lead the research for update on publication in 2022
- Survey to all nurses working in Primary Care and Community settings
- Recommendations from report in 2018 below:

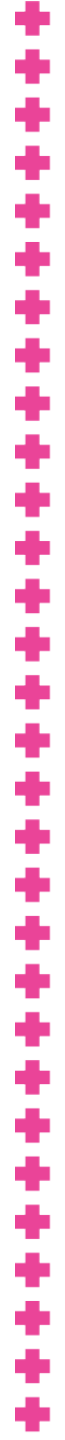


Funding organisations

- Provide appropriate levels of **funding** that is ring-fenced for the purpose of digitising community health services. Long-term, funding should be provided to enable information technology to be fully implemented and supported.
- **Standards** should be developed to support consistency across the health and care system. There is a recognition that it is not possible to implement a single system; the use of standards means that staff will recognise and understand the information to be recorded whatever the system they are working in.
- Systems are developed **specifically for staff that work in community settings**, working with staff who deliver care, in order to ensure they are fit for purpose.
- Systems must be **interoperable** to permit information to be shared securely to support the care of patients.



Thank you to all 112 delegates who attended the webinar



COMMENTS

A selection from delegates:

Many thanks for such a fascinating event and excellently chaired

Great afternoon, interesting
Thank You

This event has been fabulous
thank you

Thank you all very insightful

Brilliant session, lots of exciting things happening!

Really great speakers - very informative -
Thank You

Thank you that was a very interesting afternoon.

thank you for information and the update on what is happening with technology

Thank you for the session. Interesting to hear the developments. There are already a lot digitalisation areas underway especially in Wales.