



Department
of Health &
Social Care



The
Queen's
Nursing
Institute

Infection Prevention and Control (IPC) Champion Network
and Care Home Nurses Network meeting

SUMMARY

'Training and Education in IPC'

Thursday 27 July 2023

2 - 4pm, via Zoom

#IPCChampions
#CareHomeNursing
@QNIIPC



1. Chair's Welcome

Charlotte Fry, RN, DN, QN, Expert Lead Nurse, IPC Champions Network; @cfry_

- Welcome to everyone, good to see you all. This is our third joint event: the IPC Champions Network and the Care Home Nurses Network
- To join the IPC Network, please go to: <https://qni.org.uk/nursing-in-the-community/infection-prevention-and-control-champions/>
- To join the Care Home Nurses Network, please visit: <https://qni.org.uk/nursing-in-the-community/care-home-nurses-network/>
- We have an excellent agenda today, thank you to all our speakers for giving their time and expertise
- For IPC resources visit: <https://qni.org.uk/news-and-events/events/infection-prevention-and-control-ipc-champions-meeting/>
- In order for us to gain an overview of our members and the impact the IPC network has had, we are asking for a short survey to be completed. It should take no more than 5-10 minutes.
- Here's the link: <https://tinyurl.com/3weabvje> - Thank you!



2. Harrogate IPC Workbook Project, Collaborative Project with Public Health Wales

Gillian Partridge RN, Community Infection Prevention and Control Team Leader, Harrogate and District NHS Foundation Trust;

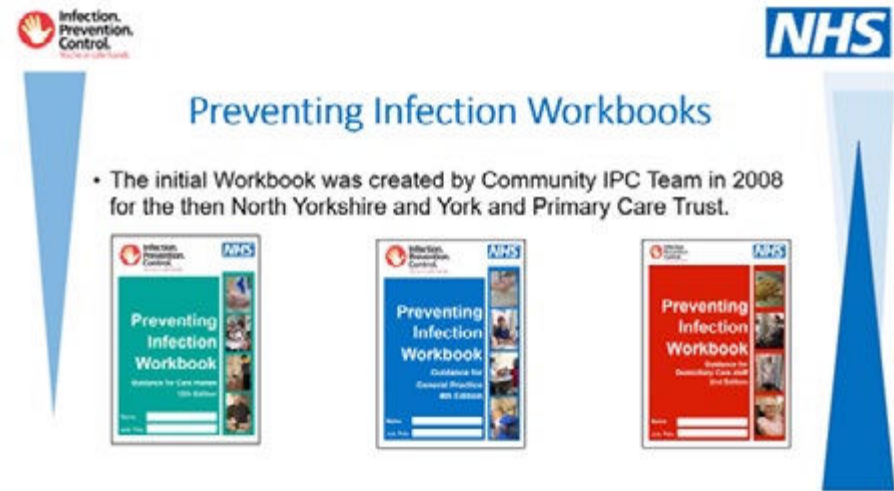
- As a team we're commissioned to provide IPC services covering health and social care settings, it's quite a vast area as it covers the whole of North Yorkshire
- We produce Infection Prevention and Control award-winning educational resources, policies, audit tools, face-to-face training and more.
- We can assist compliance with the Health and Social Care Act 2008: code of practice on the prevention and control of infections and related guidance (Code of Practice) and CQC registration requirements.
- Everything we do is aligned with the Social Care Act, we're wanting everyone to be on the same page and do the right thing. Everything we produce is to keep everyone compliant with CQC.
- Our multi-disciplinary team includes a Consultant Microbiologist who is an excellent resource - when there's new guidance we can ask her for her expert advice.



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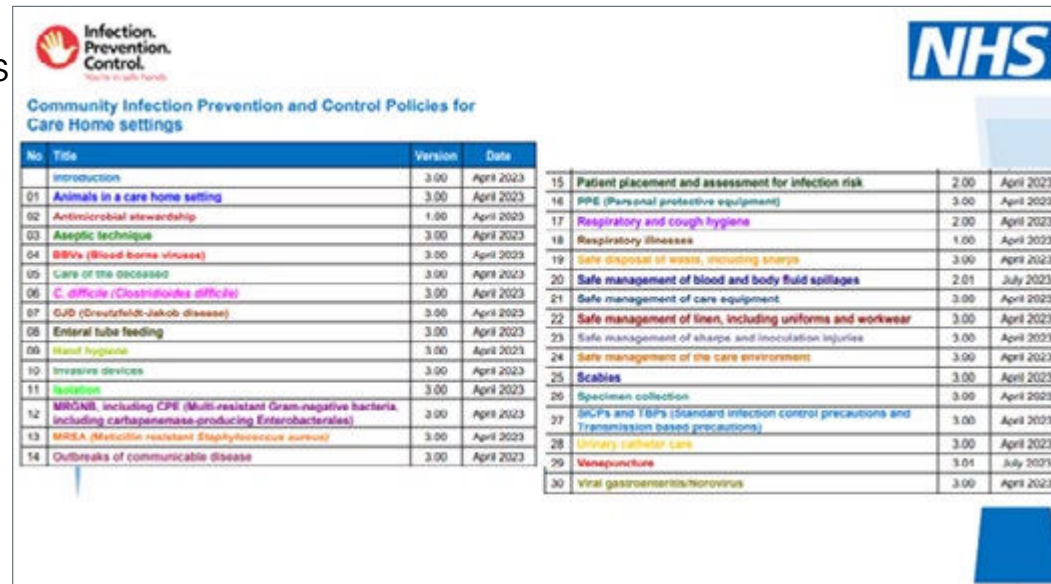
- The idea is that the healthcare worker is given the booklet (see image of booklet below) to work through and it has everything in it. It's an easy to read format and there are some questions at the end of each chapter. The manager has the correct list of answers and they go through it together.
- It takes 2 or 3 hours to complete it, although you don't have to complete it in one go. There's a certificate at the end too.
- It's a reference, so you can take it away, put it in your locker / bag and get it out when you need it, it's very informative.
- In 2010, a bespoke workbook was created for a mental health learning disability organisation, it was the first of many bespoke workbooks produced for other organisations, such as Councils and NHS organisations.
- 15 years later, over 250,000 workbooks have been produced and are in use throughout the country. They are so in demand and so useful, we are very proud of that.



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- We have lots of resources some are available to purchase and we do have a select few which are free to download, see www.infectionpreventioncontrol.co.uk
- The target audiences are care homes, domiciliary care, GP practices etc. We do CQC inspection packs, which includes audits and we also have free posters to download (and laminate!)
- See image below for an example of all the policies we have, it covers a whole spectrum.
- 'At the end of the day, it's all about reducing healthcare associated infections (HCAIs) and hospital admissions' = this is at the heart of all we do in IPC. It's all about doing the right thing at the right time, the smallest action such as just washing your hands before interacting with a person - omitting that can have such an impact on the wider service.



No.	Title	Version	Date
	Introduction	3.00	April 2023
01	Animals in a care home setting	3.00	April 2023
02	Antimicrobial stewardship	1.00	April 2023
03	Aseptic technique	3.00	April 2023
04	BBVs (Blood borne viruses)	3.00	April 2023
05	Care of the deceased	3.00	April 2023
06	C. difficile (Clostridioides difficile)	3.00	April 2023
07	CJD (Creutzfeldt-Jakob disease)	3.00	April 2023
08	Enteral tube feeding	3.00	April 2023
09	Hand hygiene	3.00	April 2023
10	Invasive devices	3.00	April 2023
11	Isolation	3.00	April 2023
12	MRGNB, including CRE (Multi-resistant Gram-negative bacteria, including carbapenemase-producing Enterobacteriales)	3.00	April 2023
13	MRSA (Methicillin resistant Staphylococcus aureus)	3.00	April 2023
14	Outbreaks of communicable disease	3.00	April 2023
15	Patient placement and assessment for infection risk	2.00	April 2023
16	PPE (Personal protective equipment)	3.00	April 2023
17	Respiratory and cough hygiene	2.00	April 2023
18	Respiratory illnesses	1.00	April 2023
19	Safe disposal of waste, including sharps	3.00	April 2023
20	Safe management of blood and body fluid spillages	2.01	July 2023
21	Safe management of care equipment	3.00	April 2023
22	Safe management of linen, including uniforms and workwear	3.00	April 2023
23	Safe management of sharps and inoculation injuries	3.00	April 2023
24	Safe management of the care environment	3.00	April 2023
25	Scabies	3.00	April 2023
26	Specimen collection	3.00	April 2023
27	SRPs and TBPs (Standard infection control precautions and Transmission based precautions)	3.00	April 2023
28	Urinary Catheter Care	3.00	April 2023
29	Venepuncture	3.01	July 2023
30	Viral gastroenteritis/norovirus	3.00	April 2023

2. Harrogate IPC Workbook Project, Collaborative Project with Public Health Wales

Sharon Oldfield, Registered Manager, Vida Grange Care Home Harrogate

- I've been at Vida for 10.5 years now
- Our first care home opened in 2013 and we have 3 care homes now and 500 staff.
- We've been using the handbooks since the beginning. We have our own training academy and this is a tool we couldn't do without.
- We've rolled it out to all operational staff, all administrative staff - even the receptionists have to take part. Everyone needs to complete it straightaway, as soon as they start. All new starters have a 7 day classroom-based induction and they have to complete it successfully.
- If I do spot checks in IPC and something isn't right, they're given a new book and refresher training. Standards can drop which means that infection can peak which is what we want to avoid.
- We use this as a really robust tool and couldn't do without it.
- We have a high level of compliance because the booklet is informative and easy to read. We ask staff to revalidate annually too.



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- We have just completed work on the 12th edition of the Care Home Workforce which is due for release this month, July 2023.
- It will be followed by a review and update of our IPC CQC inspection preparation Pack for Care Homes - we'll then start work on reviewing all GP and Domiciliary Care resources
- Our aim for the future is to produce our resources in electronic format to reduce impact on the environment. We're well underway, within few months we'll have an interactive pdf which will look like the workbooks. We've had a lot of requests for electronic versions.
- We were approached by Public Health Wales as they wanted to do a Welsh version of the booklet.
- Amanda Daniel, Lead IPC at Public Health Wales designed a pilot survey and recruited care homes around Wales and based on that wrote recommendations. 9 providers across Wales were recruited, most on the South Coast of Wales.
- There was funding for 500 copies for care home staff, with an introductory session on Teams. They were given 4 weeks to complete it and then were given an online survey. The response rate was 25% (130/500)

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- They could see an improvement straight away: 90.7% thought the workbook was easy to use, 90.7% would recommend it to a colleague, 89.2% will use the workbook as evidence for CPD and 72.7% completed the workbook training in 2-3 hours.
- Some feedback examples, see image below:
- Outcome was that 8000 copies were made available to care home/ domiciliary staff by Social Care Wales, it was translated into Welsh and endorsed by the Welsh Government.
- The resources online will be launched on 1 August 2023.



2. Harrogate IPC Workbook Project, Collaborative Project with Public Health Wales

Keri Llewellyn, Managing Director at All Care (S.Wales) Ltd

- We took part in the pilot and we gave it to every member of our organisation, admin included. Nothing should be taken for granted. We've required everyone to do it.
- They did it well, and eagerly, no chasing, we have a lot older staff members and they liked the fact it wasn't online. One example that stood out for me was that some of them were surprised to learn you shouldn't mix bleach with hot water.
- Since the pilot came to an end we've continued on inductions, for domiciliary care particularly, they liked being able to carry it around in their care, if they couldn't remember something. This book has everything in one place, for us it was comprehensive. I have nothing bad to say about it and will willingly pay for it as part of our training going forward.
- It also made for good supervision sessions, we could go through the answers so it was a great training tool.
- We are hoping to have an annual update and a champion group, so we can build on that and pick out different areas and look on having a deeper dive.



3. The infection control estimate outbreak management tool: A project to improve the quality of outbreak management

Matthew Wynn BNurs, MSc, FHEA, Lecturer in Adult Nursing, School of Health and Society University of Salford

- The Infection Control Estimate (ICE) Tool was created in 2020 with the aim of guiding clinical teams through the management of outbreaks, based on a previously published concept of applying military battle planing techniques to IPC management strategies in the acute healthcare setting.
- The tool acts as a template to support the practical day to day management of outbreaks by IPC and clinical teams.
- It's a repository of information for governance purposes
- It's also a rich data set relation to the incidence of outbreaks and management strategies utilised which can be analysed locally, regionally and nationally.
- It addresses 'scatter-gun' approach by consolidating data in one place.
- It was built to be scaled nationally to facilitate rapid access to outbreak management data suitable for local, regional and national organisations



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University of Salford

- It's the result of collaboration between IPC professionals and built by Interneuron, a Community Interest Company that exists primary for the benefit of those in need of health and social care
- All information is consolidated in one place
- More efficient outbreak management = prompter resolution = reduced risk to patients
- Outbreaks can be costly, the ICE tool supports expedited resolution, it allows clinicians to feel empowered as they can have oversight of outbreak planning via the tool.
- Real time visualisation with intervention data overlaid to assess suitability of management approach and save costs associated with ineffective interventions
- It reduces costs associated with travel to meetings as all OM data can be accessed remotely.
- Take part in our survey for all nurses/practitioners working in IPC, we're interested in discovering your current practices and opinions around outbreak management. The survey closes in 2 weeks, here is the link:
- <https://salford.onlinesurveys.ac.uk/project-ice-national-survey-outbreak-management-pilot>

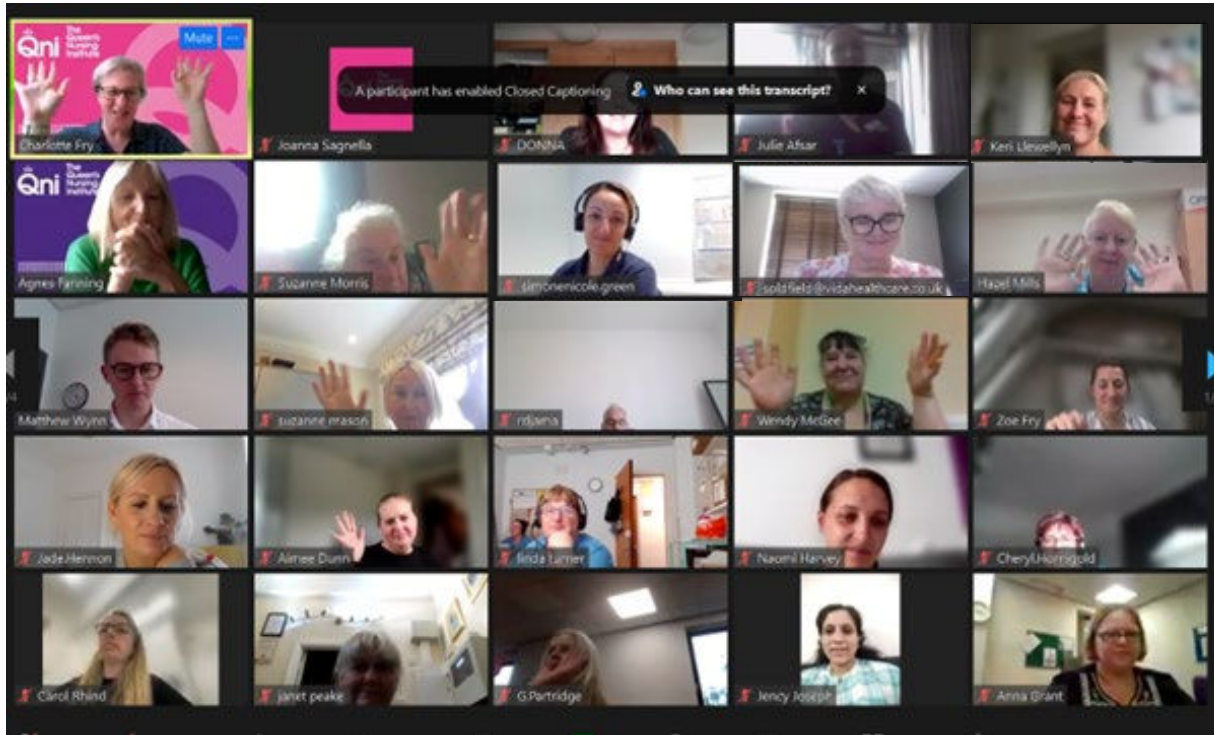
4. Care Home Nurse Network Update

Dr Agnes Fanning MSc MA BSc DN RN QN, Fellow HEA, Care Home Nurse Network Lead

- The QNI Adult Social Care Nursing Standards (SPQ) are now complete
- HEIs wanting to map their SPQ programmes to the QNI Adult Social Care Nursing Standards are asked to contact the QNI
- The QNI will then forward the ASCN Standards to the HEI along with an endorsement document which will outline what is required from the HEI
- A member of the QNI team will be available to support the HEI
- How you can help: make contact with your local university (HEI) to express an interest in sending staff onto this programme
- Work with universities to plan how a nurse from a Health and Social Care background can be supported to enrol onto the ASCN programme SPQ
- If you have any questions, drop me an email:
agnes.fanning@qni.org.uk



Thank you to all 117 delegates who attended today's meeting!



The next meeting will take place on Tuesday 26th September, another joint IPC / Care Home Nurse meeting. The theme will be oral care.

Please check www.qni.org.uk/events for details.



COMMENTS

A selection from delegates:

Thank you, very useful meeting

Thank you excellent session

Thank you, a useful meeting

Thank you, excellent presentations and workbooks.

Thanks, great sessions, very informative.

This is all that I needed for my organisation and have been looking for a long time now. Thank you for this session. It is a great initiative!

Thank you so much everyone!

Thank you from Korea!

Fab session thank you

